WorkTech

dbNews™ for MAXIMO®

Automated business alerts and information broadcasts from MAXIMO.

Technical Highlights

- Implement in less than 1 day.
- Works with all MAXIMO versions.
- Works with all databases.
- Highly scalable.
- Runs as Windows Service.
- No changes to your environment.

dbNews is an all-purpose communication tool that supercharges MAXIMO with automatic, personalized email alerts and information broadcasts to management, staff, and customers.

The right tool for the job

dbNews is unlike any other reporting or business intelligence tool. It's not designed to generate traditional reports or to serve as an information portal, both of which involve time delays and require that users actively hunt for information that is relevant to them. Instead, dbNews acts as a real-time intelligent agent for your organization, proactively watching for newsworthy information in your MAXIMO database and sending personalized and richly formatted messages to the right people at the right time.

Unique capabilities include:

- Automatically disseminates information.
- Dynamic recipient identification based on relationship to the news data. No subscriptions or user setup required.
- Personalized content: recipients get only information that is relevant to them.
- Highly customizable and web-enabled messages.
- Zero end-user training or setup. Users simply receive information in their email Inbox!

Dramatic benefits for MAXIMO users

dbNews is used by thousands of MAXIMO users in many industries such as oil & gas, pharmaceuticals, defense, utilities, higher education, and the public sector. The following is representative feedback from a few MAXIMO users:

> *"dbNews is a very versatile tool. I've used it to automate all kinds of notifications, even to collect survey results. In addition, you don't need to be a rocket scientist to program it. I have found dbNews to be an indispensable tool."*
>
> - Aerospace Manufacturer.

> *"dbNews is really fantastic. We are using it to send all sorts of automated email messages. The program is very versatile and extremely easy. It has made us heroes!"*
>
> – Government Agency.

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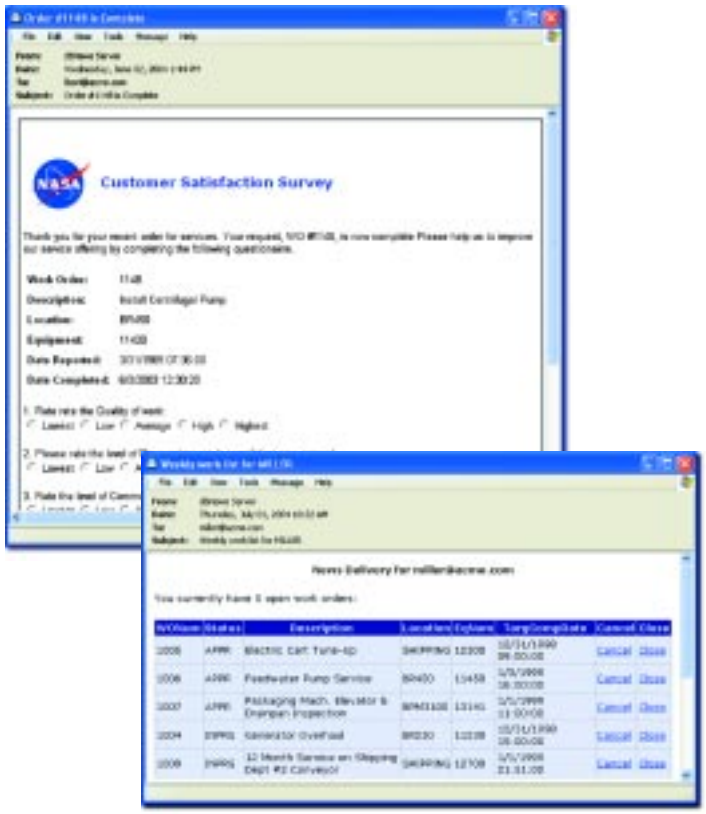
"We have 52 active dbNews publications at this time and we add more all the time. It has become a very valuable tool. We use it with our Facilities Management, P3E (scheduling), and Space Planning system as well as some mainframe data. One publication has reduced the amount of unnecessary purchases tremendously, saving the University over $300,000 at last look."

- Large State University.

Real-life examples at MAXIMO sites

Virtually any communication you can imagine can be automated using dbNews. Some common uses at MAXIMO sites include real-time alerts, management exception reports, customer status updates, customer surveys, task lists, weekly and monthly key performance indicators, and others. Following are just a few examples from MAXIMO sites:

- Email confirmation to requestor when work order or PO is received or processed.
- Customer satisfaction survey email form sent to customers when work is complete.
- Email notification to supervisor when material is received at the loading dock.
- Weekly spreadsheet of work orders and hours charged to department managers.
- Alerts to remind supervisors when items are overdue.
- Exception listing of incomplete or incorrect labor transactions sent to the supervisor.
- Escalated alerts when projects or budgets are nearing or have exceeded budget.
- Nightly and weekly assigned task lists emailed to maintenance workers.
- Inter-departmental communications (project start dates, equipment availability, etc).
- Monthly key performance indicator emails with summary information to managers.
- List of items nearing reorder points sent each night to the buyer.
- Pager notice to IT support whenever account problems or security violations occur.
- Notice to employees when their training certification is nearing expiration.
- Weekly listing of unapproved labor transactions sent to appropriate approver.
- MTD and YTD PM performance metrics sent to managers each month.
- List of work orders without activity in 60 days sent to each supervisor.
- Critical equipment outage notification to workers in that location.
- Top 5 Failure Codes in terms of frequency and cost each month.
- Top 10 Locations in terms of cost each month.
- Notice to PR requestor when item will arrive later than required date.
- Message to vendor when certain items must be restocked.
- And countless others…



For more information on how Work Technology can help you reduce costs and increase efficiency, e-mail sales@worktech.com, or phone 617-625-5888 Ext. 14
www.worktech.com

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