WorkTech

Maximo® Services from WorkTech

Experience and Knowledge

Maximo Services

- Upgrades
- Data Migration
- Screen Customization
- Planning & Implementation
- Database Structure Design and Implementation
- Workflow Development
- Conversion Services to Multiple Organizations and Sites
- MIG, MEA, and Custom Integrations
- Web Development on All Platforms and Languages
- Training

Experience and knowledge is what ensures that your installation and upgrade projects proceed as planned and stay within budget. Often the cost of services dwarfs the cost of the software you have purchased, so ensure your services contractors have the experience and knowledge that gets your job done right.

Certified by MRO, WorkTech's professional consultants have been working with Maximo since 1993 in sites around the world. They are known for their creativity in delivering customer-centric product and process solutions.

WorkTech has extensive experience in upgrades, implementation, integration, and support of Maximo and other CMMS systems. Most of our consultants have over ten years of experience in implementing Maximo versions 3, 4, 5, and Maximo 6 betas. With consultants around the world, our focus is providing clients with a rapid deployment of services.

Maximo Upgrades

WorkTech consultants can reduce the cost of your upgrade as well as keep it on schedule. They have accomplished many Maximo 4 to 5 upgrades and have been working with the earliest betas of Maximo 6 through their participation in MRO Software's Certified Consultant program. Their deep experience provides an added value that can actually increase the utility of your Maximo implementation.

Maximo Planning and Implementation

Consulting services for a successful implementation include a complete site assessment, business process reengineering, and related industry best practices.

Project Management

Our implementations adhere to the formal principles and processes of the Project Management Institute. A project is defined as a specific scope of work within the constraints of costs, deliverables, and resources over a specific timeline. The Project is also defined in WorkTech's internal control systems, using our own WorkTech Time and Maximo.

Business Process Review, Analysis, and Design

WorkTech consultants have developed a uniquely useful approach towards Business Process Analysis, a simple, yet powerful, analysis technique based on action research principles and procedures. The outcome of the study is a clear understanding of your needs and requirements on which to base the project plan.

Solution Design

Because we know Maximo software so well, we can design innovative solutions using features as well as hidden capabilities.

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Transfer of Ownership

We transfer ownership and system knowledge to your task force throughout the project through ongoing teamwork and training. Towards the end of the project we work with you to plan and carry out the final transfer of ownership.

Customization and Integration with the Enterprise

In addition to providing standard implementations, our technical consultants provide client-requested customization, integrations, and MEA services. Examples of custom applications:

- Financial interfaces to and from Maximo.
- Management, cost, and asset performance reports.
- Failure coding systems.
- Asset modeling application.
- Crystal Reports integration with Maximo 5 and 6.

Custom Training for a Successful Implementation

Training key personnel and end users is a proven success factor in any implementation. It is the crowning task in the implementation process. Often there are many end-users and administrators to train who have divergent skills and training needs. WorkTech addresses this need with a blended approach that mixes classroom and Web-based training. WorkTech training consultants can:

- Design instructional programs suited to your audience.
- Develop learning materials for presentation in the classroom and over the Web.
- Deliver training in the classroom and over the Web.
- Produce customized training, with the client's data and custom applications, targeted to the users' tasks.

The Best Choice for Maximo Upgrades, Implementations and Customization

WorkTech consultants are the best choice for your Maximo implementations and upgrades. The high quality of WorkTech's consulting is complimented by efficient, cost effective projects because:

1. Our consultants have broad and deep experience with Maximo; a single consultant can scope the project, perform the site analysis, load the data, set up the screen configurations, accomplish the implementation, and write the reports. You do not have to pay for a whole team of less experienced individuals.
2. Our organization is flat and sleek. You do not have to interact with a complex consulting hierarchy to get the job done.
3. The right tools. We have tools that enable us to accomplish some customizations more than ten times faster than consultants who don't have these WorkTech advantages.

QuickPick™ Implementations

WorkTech's QuickPick product enables our consultants and your Maximo team to customize Maximo more quickly than with any other options. Our consultants can help you take full advantage of QuickPick for custom applications, custom value lists, improved security, and, overall, an easier to use Maximo.

Microsoft Project Link to Maximo

Using MSP Link™, WorkTech's interface between Maximo and Microsoft® Project, Maximo customers can improve the processes that it supports. WorkTech consultants can speed the implementation and use of this tool for increased operational efficiency.

Time and Attendance Implementation and Integration

WorkTech Time™ is a time and attendance solution that integrates tightly with Maximo. WorkTech consultants accomplish most WorkTech Time implementations, integrating it with Maximo, and interfacing to multiple different customer systems.

WorkTech Experience

WorkTech has provided Maximo consulting services in many industries, including energy, refining, utilities, manufacturing, public sector, finance, and education. Some customers are:

ADCO • Anchorage Water and Wastewater Utility • Barbados Power and Light • Bechtel • Biogen • Boston College • BP • ADM • Carolina Power and Light • Chelan County • Con Edison • Duke Energy • Entergy Nuclear Generation • Herman Miller • Hydro Quebec • Johnson Controls • Kaiser Aluminum • Los Angeles Department of Water and Power • Lafarge • Lockheed Martin • MacDonald-Dettwiler • McKee Foods • Metropolitan Water District of Southern California • NavCanada • Northrup Grumman • Oncor Utilities • Onondaga County Water Authority • Penn State University • PEPCO • Pinellas County • Port of Seattle • POSCO • Potomac Electric Power Company • Progress Energy • Purdue University • Rotterdam Pipeline • RR Donnelley • Seabank Power • Sierra Pacific Power Company • St. Louis University • State Street Bank • Texas Tech University • Thames Water District • TXU Electric • U.S. Navy • University of Alabama • University of California • University of Hartford • U.S. Air Force • Volvo • Western Area Power Administration.

For more information on how Work Technology can help you reduce costs and increase efficiency, e-mail sales@worktech.com, or phone 617-625-5888 www.WorkTech.com

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