Los Angeles Department of Water and Power Increases Its Efficiency with WorkTech Time

Software Reduces Costs and Increases "Wrench Time"

April 16, 2004, West Somerville, MA -- The Los Angeles Department of Water and Power LADWP has implemented Work Technology's WorkTech Time™ time and attendance solution to help them increase the effectiveness of the Water and Power systems. The WorkTech Time product has enhanced the value of their investment in the MRO Software MAXIMO™ computerized maintenance management system (CMMS) by tracking labor costs associated with individual departments, projects, tasks, and work orders. It has now been adopted across the LADWP as their time and attendance application.

The WorkTech Time web-based software captures personnel time information and transfers it to the LADWP's payroll system and also associates the time data to individual work orders in the LADWP CMMS system. Redundant timekeeping data entry in multiple systems has been eliminated, accuracy has soared, and the true cost of a maintenance task is automatically recorded for analysis. "Since using this software as a pilot program, time reporting efforts were reduced by 66%. This represents a significant savings for the over 500 employees who are currently on the system," according to the LADWP submission to the Los Angeles City Council.

Mark Roylance, project manager at the LADWP recognizes that increased time keeping efficiencies support the goals of the organization. "WorkTech Time has allowed us to spend more time focusing on customer issues, safety, reliability and efficiency," he said.

According to Roylance, the WorkTech Time system replaced a number of manual processes and eliminated redundant entry of time data. Beyond cost savings, the true value of the system is in empowering managers throughout the LADWP to improve efficiency. WorkTech Time allows workers to easily capture actual time information against projects and with a variety of parameters that vary by individual. With this information available in real time, supervisors and managers can better understand how their most valuable resource, time, is being spent.

Within the Operations and Maintenance Departments, which piloted the software, it allows them to understand better how their mechanics are spending their time so that they can improve processes to increase "wrench time," the amount of time a mechanic spends in front of equipment. And by eliminating multiple, manual time entry processes, mechanics and their supervisors are able to spend more time working on their systems and increasing the efficiency, safety and reliability of their entire operation.

"In addition to superintendents from Power Generation and Power Distribution, we also had mechanics on our selection team to help ensure that the system we selected would be accepted by everybody in the organization," said Roylance. "WorkTech Time proved itself very easy to use and flexible in accommodating different kinds of workers. We know that if it isn't easy for our field people to use, they won't use it."

"The experience of LADWP demonstrates the value we strive to deliver to organizations with highly skilled workers. We are pleased with the outcome of the investment that both the LADWP team and the Work Technology team have made in making this a showcase WorkTech Time implementation," said Jack Hall, president of Work Technology.

About Work Technology Corporation

Founded in 1993, Work Technology provides work management software solutions and services to major enterprises worldwide. Its products function as stand-alone and add-on products for systems such as MAXIMO and other enterprise systems. Launched in 2000, WorkTech Time is the flagship product for large-scale flexible data collection. It is a front line management tool that reduces operating costs by providing efficient acquisition of data and making it available rapidly for strategic staffing and operating decisions.

WorkTech is privately held with headquarters in West Somerville, Massachusetts, and offices in the United Kingdom and Wellington, New Zealand. The company markets its products through its direct sales organization and strategic resellers. Additional information on WorkTech and its products and services can be found at www.WorkTech.com/.

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